



THE KINGS HEAD

A WHITING & HAMMOND[®] PUB

ACCESS STATEMENT

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

INTRODUCTION

The Kings Head Inn is situated in the beautiful setting of Bessels Green, 2 miles from the centre of the historic and picturesque Sevenoaks Town.

It is on the A25 just off the A21 junction that leads on to the M25 and so it is very easily accessible from major routes.

We pride ourselves on providing excellent food, well maintained and good quality ale, an extensive wine list, welcoming open fires and heated huts in the large sunny garden.

We are able to provide easy access to the pub, with a clearly signed disabled entrance at the front of the pub, leading into the premises.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01732 452081 or email enquiries@kingsheadbesselsgreen.co.uk



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PRE-ARRIVAL

- The Kings Head is easily accessible being just on the outskirts of Sevenoaks town centre.
- It is on a busy bus route with the 452 stopping right outside 3 times per hour. Sevenoaks mainline rail station is less than 2 miles down the road and there are many reliable taxi firms around, our preferred choice being Beeline.
- If you're coming by car from Sevenoaks town centre, head up the A224 London Road towards Riverhead/Westerham. At the roundabout turn left on to the A25, up Worships Hill and along Westerham Road, you will find us situated on the left hand side at Bessels Green.

CAR PARKING AND ARRIVAL

- We have several car parking bays situated in front of the Kings Head with further spaces to be found at the rear of the pub. Both of these are lit at night time. The rear car park is surfaced by a reinforced honeycomb base which is wheelchair friendly.

- The Kings Head has 2 access points to the front of the pub, one of which being wheelchair friendly and large double doors to the rear, these can be accessed up 4 steps and have handrails both sides for support.

BAR & BAR AREA AND DINING AREA/RESTAURANT

- There are four main dining areas each with an open fire, all of which provide ample seating and access.
- The Kings room is our largest dining area and can be accessed through the main front door. As you walk through the front door you are immediately inside the Kings Room which has a wooden floor and a welcoming open fire in the far wall.
- Access to the garden is found at the rear of the Kings Room. There are four steps down onto the patio with hand rails on each side.



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- Access to the toilets is also found in The Kings room. They are clearly marked with the ladies and disabled toilets on the same level. Access to the Gentleman's is down two small steps.
- To the left of The Kings Room is a tiled area, The Chequers Room. This has a fireplace and a large dining table for bigger parties. It is facing the bar area and is well lit by a large window.
- Moving on from The Chequers room through a doorway at the rear of the room or past the bar and up a small step you enter The Bishops Room. This shares a large fireplace with the furthest room in the pub. There are two tables in this room and it faces the bar and the kitchen.
- Finally through a doorway you enter The Queens Room. This shares the fireplace with The Bishops room and is a large but cosy room with a large wall at the rear covered in antique books. There are a selection of larger and smaller tables all candle lit.
- All rooms except the Chequers room have a selection of rugs placed throughout. All of which have a non slip mat underneath to allow for safe passageway over them and around them.
- The Bar area is on a lower level to the dining rooms and is inaccessible by a wheel chair. It has a small area with six bar stools and an impressive wine cage at the back with a well thought out selection of wines visible for customers to see. There is a good selection of cask ales and draught lagers on offer here.
- All of the main doors into and out of the pub have a full 180% opening space and there is enough room for wheelchairs to pass through. There are a number of pot plants around the wheelchair thoroughfare but these can be easily moved to allow a smooth access to whichever room is required.
- Some tables are not high enough to accommodate a wheelchair to be placed underneath to allow comfortable dining but there are plenty in all areas that are.
- Throughout the whole pub the lighting consists of spotlights and wall mounted down lighting which can be dimmed to match the outside light.



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- Due to our dishes being prepared fresh on the day we are able to cater for most dietary requirements and we would encourage people to call us to inform us of their needs in advance in order to ensure that we can exceed their expectations and provide them with something appropriate and delicious.
- Table service is provided throughout the pub and customers must place their orders at the bar if they choose to eat outside in the garden. Staff are always there to assist with any help needed in all areas including the garden.

CUSTOMER TOILETS

- We have three customer toilets. The Ladies has three cubicles and two hand basins. We have a nice selection of handwash and handlotion provided. There is a full length, extremely flattering, mirror on the wall and two smaller mirrors over each basin. We have an eclectic selection of sounds

in the bathrooms including clips from sketches by Monty Python, The Two Ronnies, Fawlty Towers and many more.

- There is a large disabled toilet on the same level as the ladies with a baby changing facility and a large mirror included. This can be opened by a RADAR key for wheelchair users. There is ample space for two people and handrails on each side. It is well ventilated and has a "HELP" cord.
- The mens' toilets are situated down two small steps and have three urinals and one cubicle. There are two hand basins again with toiletries provided.

BEER GARDEN/OUTDOOR AREA/SMOKING AREA

- We have a large outdoor patio area and a lawn at the rear of the pub which can be accessed from The Kings room and also around the side of the pub from both car parks.



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- There is a patio which has numerous garden tables with big umbrellas placed in the middle of them and comfortable chairs with blankets on the back for chilly days. Each table has an ashtray placed on it.
- The lawn has picnic benches placed on it and is surrounded by beautiful trees, the Eucalyptus tree being the most impressive. Food can be served to all outdoor tables but customers must place all their food orders at the bar and order their drinks here also. They are given a table number to take with them so the staff can easily locate their table. Cutlery is brought to the table and customers are shown where the accompaniments are located outside. The staff will come and clear the table at the end of each course.
- There are three "huts" in the garden also which can be accessed by a reinforced gravel path. There are two smaller huts that seat comfortably 8 -10 people and one larger one which seats

around 10-12. These are heated and well lit and have a call bell system where a staff member is paged to attend to their every dining need. They are bookable and £25 is added onto the bill for the privilege of having personal waitress service. These huts are strictly non smoking and are fantastic for intimate dinners and celebratory occasions.

ADDITIONAL INFORMATION

- Whiting & Hammond provide online training to all our staff which includes disability awareness and an understanding of equality and diversity as well as a large selection of relevant courses.
- We are very welcoming and always do our best to accommodate everyone with any need. We have a number of high chairs available to use and are happy to provide power for the recharging of mobility aids. We are also able to



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provide menus in larger print for visually impaired customers and will even read it them out if need be. All dogs are very welcome and water bowls with fresh water are always offered inside and out. Treats are also available if allowed by the owner.

- Wifi is available at no extra cost and we are more than happy to oblige when people need to charge their electronic devices.

- Children sized portions are always available from our main menu and also on a Sunday for a roast. Where we can we can change the menu to suit childrens needs and are happy to heat baby food.
- On a whole we will always try our best to go the extra mile whenever it is at all possible in all aspects of a diners experience with us.

CONTACT INFORMATION

Address (Inc postcode):	The Kings Head Road Westerham Road Bessels Green Sevenoaks Kent TN13 2QA (Grid Reference: TQ TBC)
Telephone:	01732 452081
Email:	enquiries@kingsheadbesselsgreen.co.uk
Website:	www.kingsheadbesselsgreen.co.uk
Hours Of Operation:	We are open all year. Opening times are 10:00am to 11:00pm Monday to Thursday, 10:00am to 12:00am Friday, 9:00am 12:00am Saturday, 9:00am 11:00pm Sunday
Local Carers:	TBC
Local Equipment Hire:	TBC
Local Accessible Taxi:	TBC
Local Public Transport:	British Rail - 08457 484950 Bus - TBC